



# SRI BHAKTHA HANUMAN TEMPLE

## Privacy Statement

Your privacy is important to us. This privacy statement explains the personal data Sri Bhaktha Hanuman Temple (SBHT) processes, and for what purposes.

Please read the specific details in this privacy statement, which provide additional relevant information. This statement applies to SBHT interactions with you and the services provided by SBHT.

### **What type of information we collect?**

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, communications); payment details (including credit card information through PayPal and POS systems), comments, feedback, product reviews, recommendations, and personal profile.

### **How do we collect information?**

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

## **Why do we collect such personal information?**

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services;
2. To provide our Users with ongoing customer assistance and technical support related to our services;
3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

## **How do we store, use, share and disclose our site visitors' personal information?**

Our website is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to provide products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our organization adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

## How do you communicate with our site visitors?

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our organization, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes, we may contact you via email, telephone, text messages, and postal mail.

## How do we use cookies and other tracking tools?

Cookies are small pieces of data stored on a site visitor's browser, usually used to keep track of their movements and actions on a site.

In accordance with the GDPR, we must inform our users that we are using cookies on our site.

Take a look at the table below to view which cookies are used on our site:

Cookie name	Life span	Purpose
svSession	Permanent	Creates activities and BI
hs	Session	Security
incap_ses_\${Proxy-ID}_\${Site-ID}	Session	Security
incap_visid_\${Proxy-ID}_\${Site-ID}	Session	Security
nlbi_{ID}	Persistent cookie	Security
XSRF-TOKEN	Persistent cookie	Security
smSession	Two weeks	Identify logged in site members

## **How can our site visitors withdraw their consent?**

If you don't want us to process your data anymore, please contact us at:  
<https://www.sbhtemple.org/contact-hours>

along with the following details:

[your email]

[your physical mailing address].

or send us mail to: [info@sbhtemple.org](mailto:info@sbhtemple.org)

## **How you could access and delete your site visitors' data?**

In accordance with the GDPR, our site visitors have the right to access their data or "be forgotten" (to be permanently deleted from your databases).

- Right to access
- Right to be forgotten

In either of these cases please contact us at:  
<https://www.sbhtemple.org/contact-hours>

or

send us mail to: [info@sbhtemple.org](mailto:info@sbhtemple.org)

## **Privacy policy updates**

We reserve the rights to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

## **Questions and our contact information**

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at:

<https://www.sbhtemple.org/contact-hours>

or

send us mail to: [info@sbhtemple.org](mailto:info@sbhtemple.org)